



CASE STUDY

# Expand Your Project Portfolio

Procore Standardizes Scott Construction  
Group's Processes to Boost Business

**PROCORE**<sup>®</sup>

### Challenge

Scott Construction Group used manual paper processes to manage their various projects, leading to siloed data and time-consuming double entry—not to mention potential for human error. As the company grew, the leadership team realized they needed to standardize processes and drive efficiency with software.

### Solution

With automated workflows and intuitive design, Procore consolidated information into one centralized location and offered collaborators one source of truth. By streamlining processes, Procore increased field-to-office communication, boosted visibility, and saved hours of administrative work.

## Saying Goodbye to Manual Processes

Founded in 1984, Scott Construction Group is a multi-discipline construction manager and general contractor with headquarters in both Vancouver and Calgary. The company has built a reputation on its high standard of service and is known for the innovation it brings to its projects, ranging from residential towers to institutional facilities. After years of success, the team wanted to bolster its decades-long commitment to meeting clients' needs by standardizing processes and streamlining workflows—enabling them to complete projects more efficiently.

Prior to using Procore, Scott Construction's team largely relied on manual paper processes. This included programs like Excel to document and monitor important project information.





“The problem with that is the more times you enter the data, the more chances mistakes will be made,” Project Manager Matt Gore explains. “By inputting data multiple times, the data integrity was reliant on whether the person entered everything correctly.”

At the time, teams primarily communicated with each other through email, making tracking project information difficult. In addition, each team managed projects according to their own methods. This had worked for a smaller team, but as the company grew, it hindered collaboration and increased the risk for project delays.



“There wasn’t standardization between the different project groups. We did have master templates of logs and other documents, but over the years it had gotten to the point where they started to diverge,” recalls Gore.

## Streamlining Processes with Procore

With a growing project portfolio, Scott Construction’s leadership team decided to search for a project management solution that would help standardize processes. In January 2014, they decided to partner with the world’s leading construction management software solution: Procore.

“Procore immediately improved workflows and cut down on repetitive or mundane tasks that were done in Excel or Word. It automated a lot of the administrative tasks so now I’m able to do a lot of the things that in the past would have required an assistant. The tools are easy and streamlined, making the administrative work manageable for one person. With Procore, you don’t have double entry or manual spreadsheets,” says Gore.

Other team members soon began to notice similar efficiencies. By consolidating all project information into one centralized location, Procore not only eliminated double entry, but it also provided one source of truth for all collaborators. Employees could easily access, update, and track important project information instead of combing through stacks of files or emails. Better yet, the tools were integrated with one another, ensuring that data was in real time and readily available.

“It’s all in one location, and nothing in Procore is siloed. It’s quite impressive how the different tools talk to each other. It’s not a group of separate tools—they all complement each other,” says Gore.



## Procore's Power Tools (In the Cloud, That Is)

Scott Construction found some tools, such as the Daily Log, particularly useful in reducing the amount of time employees spent on administrative work. With Procore's mobile functionality, employees in the field could easily write a daily log on the jobsite in real time, which in turn allowed for more thorough and accurate information. This data could then be accessed anytime, anywhere—regardless of whether they were onsite or off—ensuring seamless communication.

Additionally, features like the Drawings Tool provided all parties access to up-to-date documents and visibility into project health, helping boost collaboration among teams. All Procore users, from subcontractors to executives to the owner, had a full picture into the project's progress at any moment. With Procore's unlimited user license model, Scott Construction could rest assured that the software would scale with the company and help them grow in the process. As Scott Construction took on larger projects, Procore helped ensure consistency and standardization.

"We can now come into a different project and have the confidence of knowing that the processes are similar, regardless of which project it is," says Gore.

While Procore gave Scott Construction powerful tools to manage projects more efficiently, Gore says that Procore's commitment to go above and beyond the typical software solution is what sets it apart. He notes that Scott Construction has worked collaboratively with Procore on developing new features that are specific to the Canadian market.

“It’s cool to know that we’ve given feedback, and our feedback has led to something that has actually been built. It’s nice to have a product that’s willing to adapt to its customers—you don’t see that very often with software products.”

**MATT GORE**

Project Manager, Scott Construction Group

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